

Tenant hobbies - Meet William.

William has been collecting Matchbox cars for over 30 years and has hundreds in his collection.

William enjoys collecting cars as it keeps his mind occupied and gives him something to do.

William meets like-minded collectors at fairs and online, where they share a common interest, along with buying and selling their prized goods.



Low cost, easy recipe.

Are you looking for a healthy, budget-friendly meal? Look no further. Give these tasty tuna patties a try.



Ingredients

- 185g tuna in oil, drained well
- 1 egg, lightly beaten
- 1/2 cup (50g) dried breadcrumbs, as needed
- 2 cups leftover mashed potato
- Plain flour for dusting
- 2 tbsp (40mL) vegetable oil

Method

1. In a medium bowl stir the tuna, egg and breadcrumbs through the mashed potato until well combined
2. Add additional ingredients to your liking
3. Use your hands to shape the mixture into even patties
4. Dust with the patties with flour to help them keep their shape
5. Heat the oil in a large frying pan over a medium-high heat
6. Add patties and cook for 4-5 minutes each side or until heated through and golden.

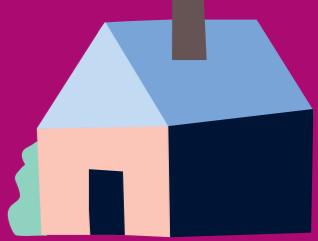


After-hours emergency number.

Contact the Housing team on 1300 663 298 if you have an after-hours emergency.

Uniting

Your housing news.



Autumn 2023

A moment with Uniting WA team member, Louise Naylor.

Welcome to the Autumn edition of Your Housing News.

It's been a busy few months for the Housing team over the spring and summer period. In November 2022, I was a guest speaker at the WA Mental Health Conference, along with Sarah O'Dea from North Metro Mental Health Services. We spoke on the topic of "Collaboration in Practice" and discussed how collaboration of housing and mental health services create positive outcomes for tenants in the Independent Living Program. The presentation was warmly received and provided insight into the benefits of programs such as the Independent Living Program.

As we venture further into 2023, there'll be some changes in our team. Caitlain Kirby, our Finance Officer, will be leaving us for a short while to go on maternity leave, and Tenancy Support Worker Angus Blackley will cover the role for 12 months. We're sure Angus will be missed by his tenants, but he'll be back as a Tenancy Support Worker in 2024.



We're busy recruiting a new Tenancy Support Worker to fill his position, and we'll introduce you to them soon.

We also have Nathan Dixon moving on from Uniting WA. Nathan is moving to be closer to his family, so we'll have another new team member joining in the coming months.

We wish Caitlain and Nathan all the best and look forward to welcoming back Caitlain in 2024.

We hope you enjoy reading.

Louise Naylor, Senior Manager – Community Housing

What's coming up in 2023?

There are some exciting activities planned for 2023. These will include a meditation and wellbeing workshop, as well as a trip to the zoo and the movies.

We look forward to seeing you there. If you'd like to learn more about these activities, contact **Daniel McLaughlin** on 9220 1292 or at daniel.mclaughlin@unitingwa.org.au.



Meet Davina's fur babies.

Davina, our Tenancy Support Worker, has three gorgeous fur babies. We're delighted to introduce you to:

- Chester (left) loves his chicken smacko's and never stops eating
- Tina Turner (middle) loves to be picked up and wants kisses all the time
- Wesley Snipes (right) is very naughty and chews up everything in sight.

If you'd like to showcase your fur baby in the newsletter, contact **Daniel McLaughlin** on **9220 1292** or email at daniel.mclaughlin@unitingwa.org.au.

Mindfulness corner.

One small positive thought in the morning can change your whole day.



Tenancy reminders.

Direct deposits

When making a direct deposit to Uniting WA, you must remember to reference your AR number or name. Adding this information helps Uniting WA identify who is making the payment; otherwise, your deposit can be hard to find. Contact your Tenancy Support Worker or Finance Officer to find your AR number.

Emergency maintenance

Uniting WA is always here to support you with any emergency maintenance. Emergency maintenance are things that can't wait until office hours (8:30am-4:30pm), such as burst water pipes, electrical safety concerns etc. To report emergency maintenance outside these hours, please call **1300 663 298** and wait to speak to an operator.

Permission to add a tenant

Uniting WA will consider all applications for additional householders; however, this does need to be approved by Uniting WA first. If you're considering a friend or family member moving in with you, please contact your Tenancy Support Worker. All applications will take into account property size and impact on tenancy and/or your rent.

Pet approval form

Before bringing a pet home, you'll need to complete a pet approval form. Pets will be approved where possible; however, strata laws, the impact on neighbours and suitability for the property will need to be considered.

What's been happening?

It was lovely to catch up with our tenants throughout 2022. Here's a recap of some tenant activities we held last year.



Morning tea conversations

In August, Uniting WA Financial Wellbeing Worker Bharathi Pinagli hosted a workshop at Herb Graham Centre in Mirrabooka.

The workshop covered tips on how to save money on utility bills, money-saving tips, and reduced-cost dental care treatments.

Christmas barbecue

The Christmas party was held in December at Trigg Beach.

It was a great opportunity for tenants to catch up and enjoy the festive cheer.

Thank you to NKD Plumbing for their generous donations of hampers for the Christmas raffle.



Tenant forum

We hosted our annual tenant forum at the Vincent Community Centre in September.

We talked about what's important to you as a tenant, what works well within the Housing Service, and what doesn't work so well within the service.

We received great feedback, and the forum was interactive and engaging. Our actions from the forum and the 2022 survey are shared below.

Tenants said...	What we'll do...
They didn't know the after-hours emergency number	We'll provide a fridge magnet with the emergency number and will include the number in our newsletters
They'd like to contact their Tenancy Support Worker directly via email but were unsure of their email address	We'll include the Tenancy Support Worker email address on all written correspondence
Time frames are too long for maintenance	Due to contractor and material shortages, Uniting WA has experienced delays
	Although in some part, this is beyond Uniting WA's control, the Housing team will be transparent in communicating if the work will exceed the normal time frame
They'd like additional activities	We'll trial new activities for participation and connection in 2023. These will include a movie date and mindfulness workshop