

A rent review update.

1 September 2020

Uniting WA recommences annual tenant eligibility and rent reviews.

After voluntarily postponing all rent reviews during the COVID-19 emergency period 30 March to 29 September 2020, Uniting will recommence reviews on 1 October 2020.

As a Community Housing Provider that calculates rent based on income, Uniting wasn't bound by the recent Residential Tenancies (COVID-19 Response) legislation but decided to postpone rent reviews as an act of goodwill.

Tenants' eligibility and rent reviews are based on the income they earn and the number of household members in their home. Centrelink and Coronavirus payments such as the Coronavirus Supplement and the Economic Support Payment will *not* be included as household income when tenants' eligibility and rent amount is reviewed.

Tenants who receive JobKeeper Payments will have their rent amount assessed either on their income before they started receiving JobKeeper or after, whichever is lowest.

While some rents may increase, others will decrease. If a rent review flags an increase in rent, Uniting will provide tenants with 14 days' notice before changing the amount of rent charged. If a review flags a decrease in rent, it will come into effect from the next rent charge date following the review.

Tenants who are experiencing difficulty paying rent due to financial hardship caused by COVID-19 are encouraged to contact their Tenant Support Worker.

Contact

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